

Benchmark

MANAGEMENT GROUP, INC.

1730 Park Street, Suite 214 Naperville, IL 60563
Phone: (630) 778-7000 Fax: (630) 778-7007

Business Trade Name _____

TIRE SALES & SERVICE QUESTIONNAIRE

1. Do you sell new tires manufactured more than 3 years ago? Yes No
2. Do you give your customer the quality grading label affixed to each new tire you sell? Yes No
3. Do you sell used tires manufactured more than 4 years ago, or with less than 4/32 of useable tread depth? Yes No
4. Do you sell retreaded (recap) tires? Yes No
5. Do you install, balance and torque lug nuts on every tire assembly you sell or service? Yes No
6. Do you install every tire you sell? Yes No
7. Do you install tires you did not sell? Yes No
If "Yes", what percentage of your work does this represent? _____ %
8. Do you have a quality assurance program to prevent improper installation, faulty workmanship and mismatched tire sizes? Yes No
9. Are your technicians certified by National Institute of Automotive Service Excellence? Yes No
If "No", describe your training process _____
10. What percentage of your work is? New tires _____ % Used tires _____ % Specialty tires:
Off Road _____ %; Racing _____ % Construction Equipment _____ % Farming Equipment _____ %

Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, may be committing a fraudulent insurance act, and may be subject to a civil penalty or fine.

* Not applicable in all states

Applicant Signature: _____

Date: ____/____/____